



# PUERTO RICO

CHILD TAX CREDIT SURVEY, 2022

Final Report

**UNIDOSUS**

**Estudios  
Técnicos  
Inc.**  
Investigación | Estrategias | Soluciones

April, 2022

# TABLE OF CONTENTS

<b>BACKGROUND.....</b>	<b>6</b>
<b>METHODOLOGY.....</b>	<b>7</b>
<b>PROFILE OF PARTICIPATING FAMILIES.....</b>	<b>8</b>
Gender of participants .....	8
Age of participants .....	8
Educational attainment of participants.....	8
Current occupational status of participants.....	9
Civil status of participants.....	10
Household composition.....	11
Type of housing occupied by surveyed families .....	12
Situations faced by families because of COVID-19 .....	13
Family income .....	14
<b>SURVEY RESULTS.....</b>	<b>15</b>
Children by age group .....	15
Level of knowledge about the Child Tax Credit .....	16
General knowledge .....	16
How they were aware of the credit.....	16
How they describe their level of knowledge about the credit.....	19
Actions taken by the participant once he/she learned about the Child Tax Credit	23
Knowledge of how you can claim the Child Tax Credit .....	24
Knowledge of the entity that grants the Child Tax Credit .....	24
Attitudes towards the Tax Credit .....	27
Access to Child Tax Credit .....	27
Participant's Intent to claim the Child Tax Credit.....	27
Method used to complete the form and apply for the Credit.....	30
Difficulty level for filing a 1040-PR federal tax return.....	31
Difficulties, if any, encountered by participants in completing the Credit application form.....	35
Child Tax Credit Application Status.....	36
Profile of individuals and families who obtained the loan .....	37
Use of the money obtained through the Child Tax Credit.....	38

Individuals who have not yet filed a tax return but plan to do so.....	41
Options evaluated by participants considering filing a 1040-PR federal tax return to utilize Child Tax Credit funds .....	41
People who do not intend to claim the credit .....	42
Media and Communications.....	43
Media to which they devote time in a typical week .....	43
<b>CONCLUSIONS .....</b>	<b>45</b>
<b>APPENDIX.....</b>	<b>46</b>

**List of graphs:**

Graph 1: Current occupational status of survey participants ..... 9

Graph 2: Civil status of participants .....10

Graph 3:How you filed and plan to file your federal income tax return.....10

Graph 4: Situations, if any, that your family has faced because of COVID-19 .....13

Graph 5: The participant's relationship with children from zero to seventeen years of age in his/her care ..... 16

Graph 6: Knowledge about the entity that grants the child tax credit .....25

Graph 7: Distribution of scores in the exercise of statements measuring knowledge about the tax credit.....27

Graph 8: Impact of the Child Tax Credit on the participant's economy.....27

Graph 9: Participant's Intention to claim the Child Tax Credit .....28

Graph 10: Difficulty level for filing a 1040PR federal tax return .....31

Graph 11: Child Tax Credit Application Status.....36

Graph 12: Reasons why some participants have not filed or do not plan to file a 1040PR federal tax return .....43

**List of tables:**

Table 1: Gender of survey participants..... 8

Table 2: Age of survey participants..... 8

Table 3: Educational Attainment ..... 9

Table 4: Number of people in the surveyed households.....11

Table 5: Head of household.....12

Table 6: Households in which a person has a diagnosed physical, mental or sensory impairment or condition ..... 12

Table 7: Type of housing occupied by surveyed families.....13

Table 8: Type of problems to meet household expenses.....14

Table 9: Annual family income .....14

Table 10: Surveyed households with children from 0 to 5 years of age ..... 15

Table 11: Surveyed households with children from 6 to 17 years of age ..... 15

Table 12: People who were aware of the Child Tax Credit prior to the survey ..... 16

Table 13: How did you learn of the existence of the Child Tax Credit? .....17

Table 14: Entity, agency or group sponsoring the advertisement you saw about the child tax credit ..... 18

Table 15: How they describe their knowledge of the Child Tax Credit ..... 19

Table 16: Analysis of responses by demographic Profile .....20



Table 17: Actions taken by the participant once he/she learned about the Child Tax Credit.....23

Table 18: Sources through which you searched more information about the Tax Credit24

Table 19: People who know how they can claim the Child Tax Credit .....24

Table 20: True/false exercise to measure knowledge about the Child Tax Credit .....26

Table 21: Gender of individuals who filed a 1040-PR return to access the tax credit.....28

Table 22: Marital status of individuals who filed a 1040-PR return to access the tax credit .....29

Table 23: Age of individuals who filed a 1040-PR return to access the tax credit.....29

Table 24: Education of individuals who filed a 1040-PR return to access the tax credit ..29

Table 25: Current occupational status of individuals who filed a 1040-PR form to access the tax credit.....30

Table 26: How they filled out the form to obtain credit.....30

Table 27: Amount you were charged for completing the form .....31

Table 28: Test of Association of variables of the level of difficulty in filing the return, by demographic profile of the survey participants .....32

Table 29: Reason why it was difficult or very difficult .....35

Table 30: Difficulties they faced when filling out the application form to apply for the Credit.....35

Table 31: Gender of people who applied for and received the credit .....37

Table 32: Marital status of the persons who applied for and received the credit .....37

Table 33: Age of the persons who applied for and received the credit .....37

Table 34: Education of the persons who applied for and received the credit .....38

Table 35: Current occupational status of the people who applied for and received the loan.....38

Table 36: How they used the credit .....39

Table 37: How they are considering using the credit .....40

Table 38: Reason why they have not yet filed a tax return.....41

Table 39: How people who are considering applying for credit, but have not yet done so, are planning to use credit .....42

Table 40: Media to which you dedicate the most time in a typical week.....43

Table 41: Favorite ways to learn about possible benefits for your family.....44

## BACKGROUND

Unidos US hired the services of Estudios Técnicos, Inc. to conduct a survey on the Child Tax Credit available to Puerto Rico through the federal American Recovery Act, P.L. 117-2 of March 11, 2021 (ARPA). The aforementioned Act extended the refundable tax credit to residents of Puerto Rico who have children seventeen (17) years of age or younger as of December 31, 2021. In order to have this benefit, eligible individuals were required to file a federal return with the Internal Revenue Service (IRS).

Through the survey, Unidos US sought to obtain information on:

- The level of knowledge about the Child Tax Credit among families with children ages 0 to 17.
- Percentage of families who had filed a tax return to access the credit.
- Percentage of families that had received the credit.

This report presents the methodology used to carry out the survey and the most outstanding results and conclusions derived from it.



## METHODOLOGY

To meet the objectives of *Unidos US*, a telephone survey was conducted to a probabilistic sample of 377 families with children aged 0 to 17 years. The type of sampling was random, using the *Random Digit Dialing technique*. This sample size yields a margin of error of +5.0% for Puerto Rico, with a confidence level of 95%. A total of 31,647 calls had to be generated to achieve the response of the 377 families.

The surveys were conducted by a team of surveyors from Estudios Técnicos, Inc. using a Computer Aided Telephone Interviewing System (CATI). The surveys were conducted during the period March 2 through April 2, 2022.

Once the survey was completed, the data were processed using SPSS. Since this was a probabilistic sample, a descriptive analysis was performed initially, and for some questions, crosstabs and variable association analysis were generated.

## PROFILE OF PARTICIPATING FAMILIES

### Gender of participants

In relation to the gender of the survey participants, six out of ten people (65.5%) identified with the female gender, while a third of the respondents (34.2%) indicated that they identified with the male gender. Similarly, 0.3% of the participants said they identified with another gender.

**TABLE 1: GENDER OF SURVEY PARTICIPANTS**

	Freq.	%
Female	247	65.5%
Male	129	34.2%
Other	1	0.3%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people who participated in the survey.

### Age of participants

Regarding age, the average age was 39 years, while the median fluctuated around 37 years. The minimum recorded was 20 years and the maximum 70 years.

**TABLE 2: AGE OF SURVEY PARTICIPANTS**

n	363
Average	39
Median	37
Minimum	20
Maximum	70

Note: The numerical base of this table is composed of the 363 respondents who indicate their age (14 do not specify).

### Educational attainment of participants

Almost a third of the participants indicated having a high school diploma (29.7%). In fact, the median is at this level, while 25% of the survey participants have not completed high school.



**TABLE 3: EDUCATIONAL ATTAINMENT**

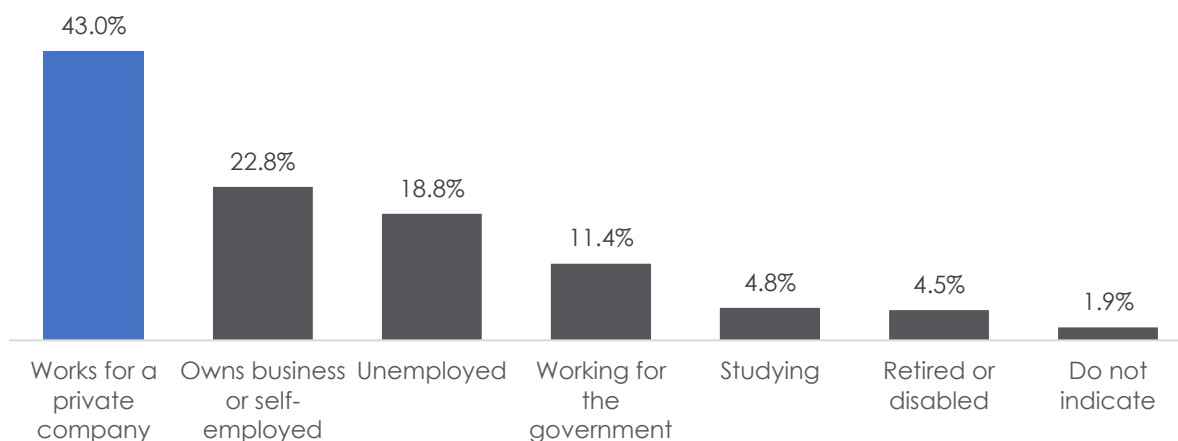
	Freq.	%
Eighth grade or less	7	1.9%
High School no diploma	15	4.0%
High School diploma	72	19.1%
College years	46	12.2%
Associate degree	82	21.8%
Bachelor's degree	112	29.7%
Master's degree	30	8.0%
Doctorate or professional degree	8	2.1%
No indication	5	1.3%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people who participated in the survey.

### Current occupational status of participants

Nearly eighty percent of the people who participated in the survey are currently employed (77.2%). The majority of these are employed in the private industry, followed by those working in government. About one-fifth (18.8%) are currently unemployed.

**GRAPH 1: CURRENT OCCUPATIONAL STATUS OF SURVEY PARTICIPANTS**

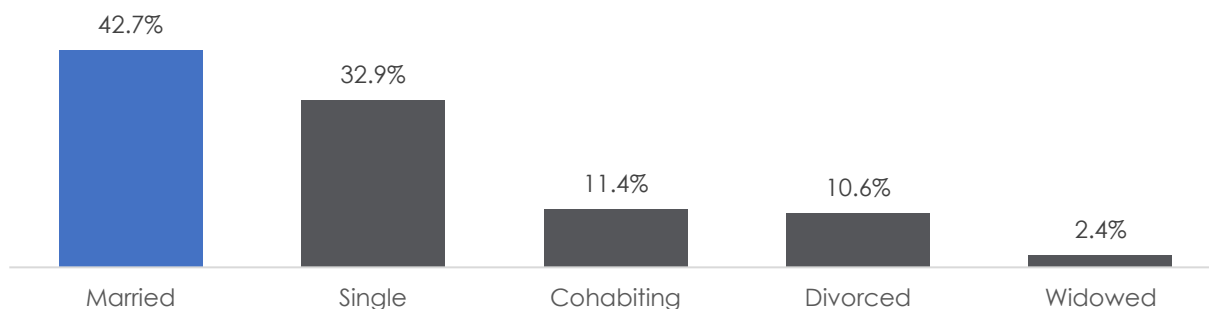


Note: The numerical base of this table is composed of the 377 people who participated in the survey. Since this is a multiple response question, a separate count is made for each of the responses mentioned and the sum of percentages may be different than 100%. This table includes the most frequently mentioned responses.

### Civil status of participants

Four out of ten of the participants (42.7%) expressed that they are currently married while three out of ten people (32.9%) identified themselves as single. One in ten (11.4%) are cohabiting.

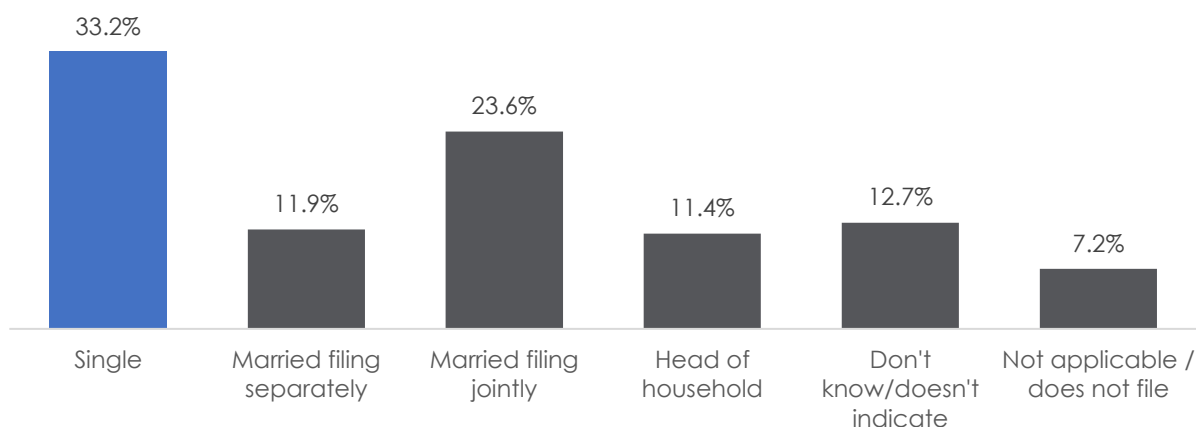
**GRAPH 2: CIVIL STATUS OF PARTICIPANTS**



Note: The numerical base of this table is composed of the 377 people who participated in the survey.

Three out of ten participants (33.2%) indicated that they plan to file or have filed their federal tax returns as single filers. While two out of ten (23.6%), plan to file or have filed their tax return as married filing jointly. One out of five (19.9%) do not know or indicated that they would not file.

**GRAPH 3: HOW YOU FILED AND PLAN TO FILE YOUR FEDERAL INCOME TAX RETURN**



Note: The numerical base of this table is composed of the 377 people who participated in the survey.

## Household composition

Households surveyed are composed on average of 3.6 persons, with the median being 4. In terms of household type, the most common is to see households in which there are two heads of household, e.g., mom and dad; mom and stepfather, dad and stepmother (55.4%). These are followed by households where the head of household is a single mother or father (35.8%). On the other hand, it was found that in 1.9% of households the heads of household are a couple of the same gender, while in 2.9% the heads of household are the grandparents of the children.

**TABLE 4: NUMBER OF PEOPLE IN THE SURVEYED HOUSEHOLDS**

	Freq.	%
2	41	10.9%
3	145	38.5%
4	120	31.8%
5	50	13.3%
6	14	3.7%
7	1	0.3%
8	1	0.3%
12	1	0.3%
No indication	4	1.1%
<b>Total</b>	<b>377</b>	<b>100.0%</b>
Note: The numerical base of this table is composed of the 377 people participating in the survey		
n		373
Average		3.6
Median		4
Minimum		2
Maximum		12

Note: The numerical base of this table is composed of the 377 people participating in the survey.

**TABLE 5: HEAD OF HOUSEHOLD**

	Freq.	%
A household where there are two heads of household (e.g., mom and dad; mom and stepfather, dad and stepmother).	209	55.4%
In a household where the heads of household are a same-gender couple	7	1.9%
Is a household where the head of household is a single parent.	135	35.8%
It is a household where the head of the household is the grandparent(s) and the child/children.	11	2.9%
None of the above	14	3.7%
No indication	1	0.3%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

On the other hand, around one fifth of the households (21%) indicated that one of the household members has a physical, mental or sensory condition or impediment.

**TABLE 6: HOUSEHOLDS IN WHICH A PERSON HAS A DIAGNOSED PHYSICAL, MENTAL OR SENSORY IMPAIRMENT OR CONDITION**

	Freq.	%
Yes	79	21.0%
No	295	78.2%
No indication	3	0.8%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

### Type of housing occupied by surveyed families

Almost three out of every ten participants (28.9%) expressed that the dwelling currently occupied by their family is mortgaged by the respondent or another member of the household. A similar proportion (26.3%) indicated that they reside in a dwelling rented by themselves or another member of the household.

**TABLE 7: TYPE OF HOUSING OCCUPIED BY SURVEYED FAMILIES**

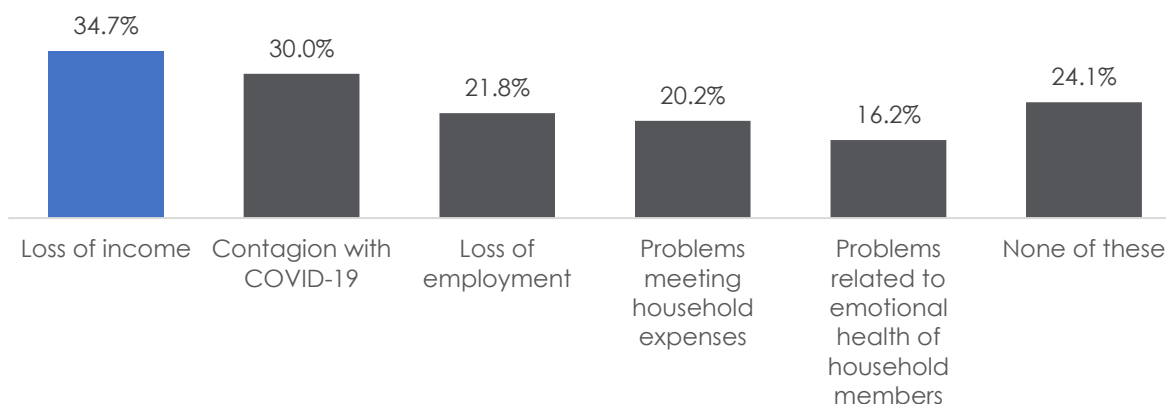
	Freq.	%
Mortgaged by you or another member of the household	109	28.9%
Rented by you or another household member	99	26.3%
Inherited	63	16.7%
Government	39	10.3%
Owned by you (homeowners)	23	6.1%
Borrowed by you or another member of the household	19	5.0%
From a relative	5	1.3%
Federal apartments	1	0.3%
From your mother and father	1	0.3%
Safe Home ( <i>Hogar Seguro</i> )	1	0.3%
Public housing	1	0.3%
No indication	16	4.2%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

### Situations faced by families because of COVID-19

Three out of four of the families surveyed (75.9%) have suffered some direct or indirect impact because of COVID-19. The main impacts are associated with the socioeconomic condition of the households, including loss of income (34.70%), loss of employment (21.8%) and problems meeting household expenses (20.2%). The payment of utilities, followed by the payment of rent, are the expenses with which the greatest number of families have had difficulty.

**GRAPH 4: SITUATIONS, IF ANY, THAT YOUR FAMILY HAS FACED BECAUSE OF COVID-19**



Note: The numerical base of this illustration is composed of the 377 people participating in the survey.



**TABLE 8: TYPE OF PROBLEMS TO MEET HOUSEHOLD EXPENSES**

	Freq.	%
Payment for utilities	48	12.7%
Rent	28	7.4%
Purchase of food	20	5.3%
Mortgages	15	4.0%
Others	5	1.3%
No Indication	4	1.1%
<b>Total</b>	<b>377</b>	<b>-</b>

Note: The numerical base of this table is composed of the 377 people who participated in the survey. As this is a multiple response question, a separate count is made for each of the answers mentioned and the sum of percentages may be different from 100%. It includes the most frequently mentioned answers.

### Family income

The median annual household income of the survey participants falls in the \$25,001 to \$50,000 category.

**TABLE 9: ANNUAL FAMILY INCOME**

	Freq.	%
Less than \$10,000	73	19.4%
From \$10,000 to \$25,000	96	25.5%
From \$25,001 to \$50,000	83	22.0%
From \$50,001 to \$75,000	56	14.9%
From \$75,001 to \$112,500	15	4.0%
From \$112,501 to \$150,000	3	0.8%
More than \$150,000	4	1.1%
Don't know / Do not indicate	47	12.5%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

## SURVEY RESULTS

### Children by age group

As indicated in the methodology section, the sample consisted of 377 households with children under 18 years of age, that is, from 0 to 17 years of age. In 41.2% of these households there were children between 0 and 5 years of age, while in 74.3% there were children between 6 and 17 years of age.

**TABLE 10: SURVEYED HOUSEHOLDS WITH CHILDREN FROM 0 TO 5 YEARS OF AGE**

	Freq.	%
0	221	58.6%
1	123	32.6%
2	29	7.7%
3	4	1.1%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

n	377
Average	0.5
Median	0
Minimum	0
Maximum	3

Note: The numerical base of this table is composed of the 377 people participating in the survey.

**TABLE 11: SURVEYED HOUSEHOLDS WITH CHILDREN FROM 6 TO 17 YEARS OF AGE**

	Freq.	%
0	97	25.7%
1	155	41.1%
2	99	26.3%
3	20	5.3%
4	6	1.6%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

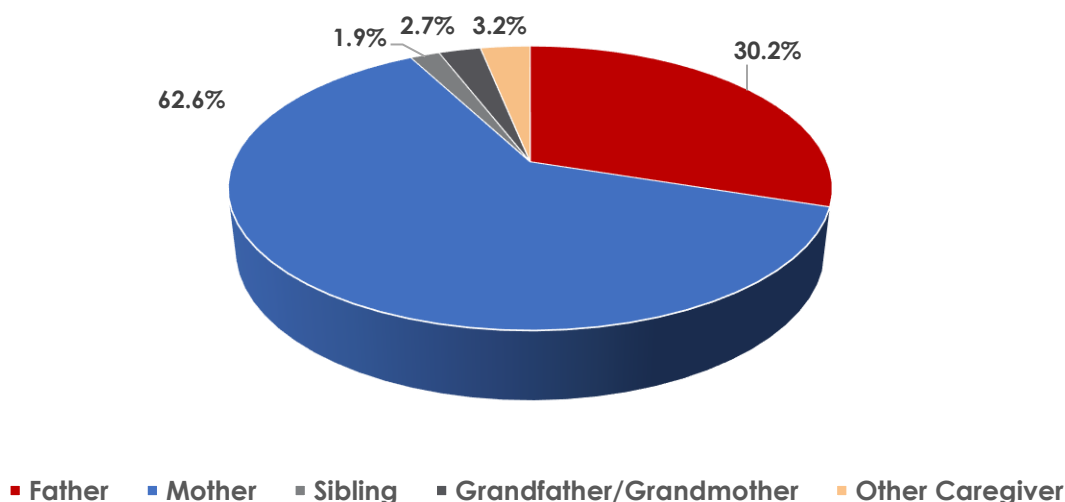
Note: The numerical base of this table is composed of the 377 people participating in the survey.

n	377
Average	1.2
Median	1
Minimum	0
Maximum	4

Note: The numerical base of this table is composed of the 377 people participating in the survey.

Regarding the relationship that respondents have with the children between zero and seventeen years of age under their care, six out of ten (62.6%) identified themselves as the child's mother and three out of ten as the father (30.2%).

**GRAPH 5: THE PARTICIPANT'S RELATIONSHIP WITH CHILDREN FROM ZERO TO SEVENTEEN YEARS OF AGE IN HIS/HER CARE**



Note: The numerical base of this table is composed of the 377 people who participated in the survey. Since this is a multiple response question, a separate count is made for each of the responses mentioned and the sum of percentages may be different than 100%. This table includes the most frequently mentioned responses.

### Level of knowledge about the Child Tax Credit

#### General knowledge

In terms of survey participants' knowledge of the Child Tax Credit, slightly more than two-thirds (67.6%) knew about it.

**TABLE 12: PEOPLE WHO WERE AWARE OF THE CHILD TAX CREDIT PRIOR TO THE SURVEY**

	Freq.	%
Yes	255	67.6%
No	122	32.4%
<b>Total</b>	<b>377</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 377 people participating in the survey.

#### How they were aware of the credit

Among those who reported having knowledge about the Child Tax Credit, one in ten (14.1%) identified friends and family as the resource that provided information about the

Child Tax Credit. Other sources mentioned in equal proportion include the tax preparer (13.3%), through television news (12.2%), through an advertisement on television (11.8%) and through an advertisement on social networks (9.8%).

**TABLE 13: HOW DID YOU LEARN OF THE EXISTENCE OF THE CHILD TAX CREDIT?**

	Freq.	%
Friends or relatives	36	14.1%
My federal payroll preparer told me so.	34	13.3%
On TV news	31	12.2%
TV ad	30	11.8%
Advertisement on social networks	27	10.6%
On social media	25	9.8%
Press advertisement	16	6.3%
Radio advertisement	10	3.9%
I saw the credit on the federal tax return	8	3.1%
Letter or Communication from the Federal Internal Revenue Service (IRS)	6	2.4%
On radio news	4	1.6%
CPA / Accountant	4	1.6%
Person is CPA	3	1.2%
Postal Mail Announcement	2	0.8%
At the childcare center or school	1	0.4%
Residential Administration	1	0.4%
Billboard	1	0.4%
CPA / Accountant and News	1	0.4%
ENDI	1	0.4%
Employer	1	0.4%
Flyers	1	0.4%
Google	1	0.4%
Internet	1	0.4%
News	1	0.4%
Orientation in public housing	1	0.4%
The children's mother	1	0.4%
All over the world	1	0.4%
US Press	1	0.4%
Works in the accounting field	1	0.4%
Work	1	0.4%
Various places	1	0.4%
Neighbors	1	0.4%

	Freq.	%
Doesn't remember / Do not know	1	0.4%
<b>Total</b>	<b>255</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 256 people who knew about the Child Tax Credit.

Among those who learned of the credit through an advertisement, the vast majority did not associate the advertisement with a specific entity, agency or group, but rather with the media through which they saw the advertisements. In those few instances where they did mention an entity, agency or group, they mentioned the resident commissioner, the Department of the Family, the Department of Treasury and the Hispanic Federation.

**TABLE 14: ENTITY, AGENCY OR GROUP SPONSORING THE ADVERTISEMENT YOU SAW ABOUT THE CHILD TAX CREDIT**

	Freq.	%
Facebook	16	19.0%
Don't remember	10	11.9%
Telemundo	9	10.7%
Wapa	8	9.5%
News	5	6.0%
AM (not specified)	3	3.6%
El Nuevo Dia	3	3.6%
ABC	1	1.2%
Advertisement for an accounting firm	1	1.2%
Advertisement and/or promotion of accountant services.	1	1.2%
Resident commissioner	1	1.2%
El Vocero	1	1.2%
Endi.com	1	1.2%
Etax	1	1.2%
Department of the Family	1	1.2%
FM	1	1.2%
Hacienda PR	1	1.2%
Hispanic Federation	1	1.2%
Internet	1	1.2%
LA MEGA	1	1.2%
La Z	1	1.2%
Not specified	1	1.2%
Noticentro	1	1.2%



	Freq.	%
<i>Noticentro at amanecer</i>	1	1.2%
Noticentro by Wapa Facebook	1	1.2%
FB News	1	1.2%
Local TV News	1	1.2%
PR tax	1	1.2%
Radio 94 fm	1	1.2%
Networks (don't remember)	1	1.2%
Secretary of Finance	1	1.2%
Telenoticias	1	1.2%
Wapa Telenoticias	1	1.2%
Television/radio	1	1.2%
TV	1	1.2%
WkQ - Radio	1	1.2%
Don't remember / Don't know	1	1.2%
<b>Total</b>	<b>84</b>	<b>1.2%</b>

Note: The numerical base of this table is comprised of the 84 people who learned about the Child Tax Credit through some type of advertisement.

### *How they describe their level of knowledge about the credit*

When participants were asked how they would describe their level of knowledge about the Credit, the median was "fair". In fact, only one-fifth (22.4%), described their level of knowledge as "a lot" or "quite a lot". To understand whether there are differences in how they describe their knowledge by various demographic characteristics, crosstabs, and association analyses of variables by gender, age, educational level, occupational status and income level were performed. Although some differences are observed when crosstabs are performed, the only instance in which the tests performed showed that these differences are statistically significant is with respect to the educational level of the respondent.

**TABLE 15: HOW THEY DESCRIBE THEIR KNOWLEDGE OF THE CHILD TAX CREDIT**

	Freq.	%
A lot	18	7.1%
Quite a lot	39	15.3%
Regular	117	45.9%
A little	73	28.6%
Not at all	8	3.1%
<b>Total</b>	<b>255</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

**TABLE 16: ANALYSIS OF RESPONSES BY DEMOGRAPHIC PROFILE**

How much do you know about the Child Tax Credit? & Gender								
	Female		Male		Other		Total	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%
A lot	12	6.9%	6	7.4%	0	0.0%	18	7.1%
Quite a lot	26	15.0%	12	14.8%	1	100.0%	39	15.3%
Regular	86	49.7%	31	38.3%	0	0.0%	117	45.9%
A little	47	27.2%	26	32.1%	0	0.0%	73	28.6%
Not at all	2	1.2%	6	7.4%	0	0.0%	8	3.1%
<b>Total</b>	<b>173</b>	<b>100.0%</b>	<b>81</b>	<b>100.0%</b>	<b>1</b>	<b>100.0%</b>	<b>255</b>	<b>100%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

How much do you know about the Child Tax Credit? & Age						
	n	Average	Median	Minimum	Maximum	
A lot	17	42.35	42	30	63	
Quite a lot	39	40.08	40	26	66	
Regular	107	37.5	36	20	64	
A little	72	39.4	38	25	68	
Not at all	8	41.25	38	37	56	
<b>Total</b>	<b>243</b>	<b>38.94</b>	<b>38</b>	<b>20</b>	<b>68</b>	

Note: The numerical base of this table is composed of the 243 people who knew about the Child Tax Credit and indicate their age.

### How much do you know about the Child Tax Credit? & Education

	A lot		Quite a lot		Regular		A little		Not at all		Total	
	Freq.	%	Freq.	%	Freq.	Freq.	%	Freq.	%	Freq.	Freq.	%
Eighth grade or less	0	0.0%	1	2.6%	1	0.9%	2	2.7%	1	12.5%	5	2.0%
High School grade	1	5.6%	1	2.6%	6	5.1%	1	1.4%	0	0.0%	9	3.5%
High school diploma	0	0.0%	8	20.5%	22	18.8%	13	17.8%	0	0.0%	43	16.9%
College years	1	5.6%	7	17.9%	10	8.5%	7	9.6%	2	25.0%	27	10.6%
Associate degree	2	11.1%	10	25.6%	26	22.2%	15	20.5%	2	25.0%	55	21.6%
Bachelor's degree	5	27.8%	9	23.1%	41	35.0%	24	32.9%	3	37.5%	82	32.2%
Master's degree	7	38.9%	3	7.7%	8	6.8%	7	9.6%	0	0.0%	25	9.8%
Doctorate or professional degree	2	11.1%	0	0.0%	1	0.9%	3	4.1%	0	0.0%	6	2.4%
Don't know / Do not indicate	0	0.0%	0	0.0%	2	1.7%	1	1.4%	0	0.0%	3	1.2%
<b>Total</b>	<b>18</b>	<b>100.0%</b>	<b>39</b>	<b>100.0%</b>	<b>117</b>	<b>100.0%</b>	<b>73</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>255</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

### How much do you know about the Child Tax Credit? & Economic condition

	A lot		Quite a lot		Regular		A little		Not at all		Total	
	Freq.	%	Freq.	%	Freq.	Freq.	%	Freq.	%	Freq.	Freq.	%
Work for the government	4	22.2%	9	23.1%	9	7.7%	12	16.4%	0	0.0%	34	13.3%
Work for a private company	6	33.3%	12	30.8%	57	48.7%	35	47.9%	3	37.5%	113	44.3%
Own business or self-employed	4	22.2%	4	10.3%	32	27.4%	17	23.3%	4	50.0%	61	23.9%
Studying	1	5.6%	0	0.0%	8	6.8%	3	4.1%	0	0.0%	12	4.7%
Unemployed	1	5.6%	12	30.8%	19	16.2%	9	12.3%	1	12.5%	42	16.5%
Retired or disabled	3	16.7%	2	5.1%	3	2.6%	1	1.4%	0	0.0%	9	3.5%
Don't know / Do not indicate	0	0.0%	1	2.6%	3	2.6%	2	2.7%	0	0.0%	6	2.4%
<b>Total</b>	<b>18</b>	<b>-</b>	<b>39</b>	<b>-</b>	<b>117</b>	<b>-</b>	<b>73</b>	<b>-</b>	<b>8</b>	<b>-</b>	<b>255</b>	<b>108.6%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit. Since this is a multiple response question, a separate count is made for each of the responses listed and the sum of the percentages may not add up to 100%. This table includes the most frequently mentioned responses.

How much do you know about the Child Tax Credit? & Income level												
	A lot		Quite a lot		Regular		A little		Not at all		Total	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Less than \$10,000	1	5.6%	13	33.3%	18	15.4%	12	16.4%	2	25.0%	46	18.0%
From \$10,000 to \$25,000	2	11.1%	8	20.5%	26	22.2%	13	17.8%	1	12.5%	50	19.6%
From \$25,001 to \$50,000	2	11.1%	6	15.4%	34	29.1%	17	23.3%	1	12.5%	60	23.5%
From \$50,001 to \$75,000	7	38.9%	5	12.8%	24	20.5%	11	15.1%	2	25.0%	49	19.2%
From \$75,001 to \$112,500	2	11.1%	0	0.0%	1	0.9%	10	13.7%	0	0.0%	13	5.1%
From \$112,501 to \$150,000	0	0.0%	0	0.0%	1	0.9%	1	1.4%	1	12.5%	3	1.2%
More than \$150,000	0	0.0%	1	2.6%	0	0.0%	1	1.4%	0	0.0%	2	0.8%
Don't know / Do not indicate	4	22.2%	6	15.4%	13	11.1%	8	11.0%	1	12.5%	32	12.5%
<b>Total</b>	<b>18</b>	<b>100.0%</b>	<b>39</b>	<b>100.0%</b>	<b>117</b>	<b>100.0%</b>	<b>73</b>	<b>100.0%</b>	<b>8</b>	<b>100.0%</b>	<b>255</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

*Actions taken by the participant once he/she learned about the Child Tax Credit*

In terms of the actions the participant took once he/she learned about the Child Tax Credit, slightly more than half (55.3%) contacted an accounting professional to complete a federal return. About a quarter (25.5%) sought more information to see if they qualified, while a tenth (10.2%) went directly to the IRS website to complete a federal return.

**TABLE 17: ACTIONS TAKEN BY THE PARTICIPANT ONCE HE/SHE LEARNED ABOUT THE CHILD TAX CREDIT**

	Freq.	%
Contacted an accounting professional to complete a federal return.	141	55.3%
Looked for more information to see if you qualify	65	25.5%
Accessed the IRS website to complete a federal return	26	10.2%
Accessed another website to complete a federal return	14	5.5%
Have not done anything yet	5	2.0%
Contacted their accountant	2	0.8%
Your spouse is in charge	2	0.8%
IRS-certified training	1	0.4%
Logged in to La Fortaleza page calculating support	1	0.4%
In process with accountant	1	0.4%
Went with spouse to accountant	1	0.4%
No	1	0.4%
Have not searched for information	1	0.4%
Did not check anything else	1	0.4%
Not working	1	0.4%
Don't know / Don't remember	11	4.3%
<b>Total</b>	<b>255</b>	<b>-</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit. Since this is a multiple response question, a separate count is made for each of the responses listed and the sum of the percentages may not add up to 100%. This table includes the most frequently mentioned responses.

Those who chose to seek more information did so primarily through an accounting professional or CPA (41.5%), through the Internet (24.6%) or through a friend or family member (16.9%).



**TABLE 18: SOURCES THROUGH WHICH YOU SEARCHED MORE INFORMATION ABOUT THE TAX CREDIT**

	Freq.	%
Accounting professional or CPA	27	41.5%
Internet	16	24.6%
Friend or family member	11	16.9%
Federal Internal Revenue Service (IRS)	8	12.3%
Department of Treasury	7	10.8%
Social Networks such as FB, Twitter, Instagram	7	10.8%
La Fortaleza Homepage	1	1.5%
Accounting Program	1	1.5%
TV	1	1.5%
<b>Total</b>	<b>65</b>	<b>-</b>

Note: The numerical base of this table is composed of the 65 people who knew about the Child Tax Credit and looked for more information to see if they qualified. Since this is a multiple response question, a separate count is made for each of the responses listed and the sum of the percentages may not add up to 100%. This table includes the most frequently mentioned responses.

### *Knowledge of how you can claim the Child Tax Credit*

Seven out of ten participants (71.8%) expressed that they are aware of how they can claim the Child Tax Credit. However, almost one third of the respondents (28.2%) do not know how to claim the Child Tax Credit.

**TABLE 19: PEOPLE WHO KNOW HOW THEY CAN CLAIM THE CHILD TAX CREDIT**

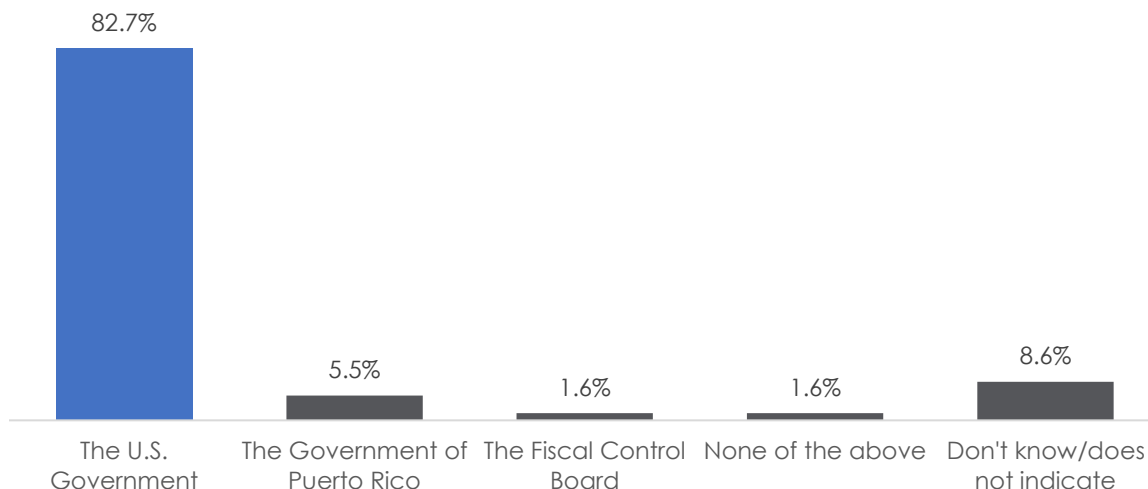
	Freq.	%
Yes	183	71.8%
No	72	28.2%
<b>Total</b>	<b>255</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

### *Knowledge of the entity that grants the Child Tax Credit*

Regarding participants' knowledge of the entity that grants the Child Tax Credit, eight out of ten people (82.7%) identify the U.S. Government as the entity responsible for granting the Credit.

**GRAPH 6: KNOWLEDGE ABOUT THE ENTITY THAT GRANTS THE CHILD TAX CREDIT**



Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

*Level of knowledge about the Child Tax Credit*

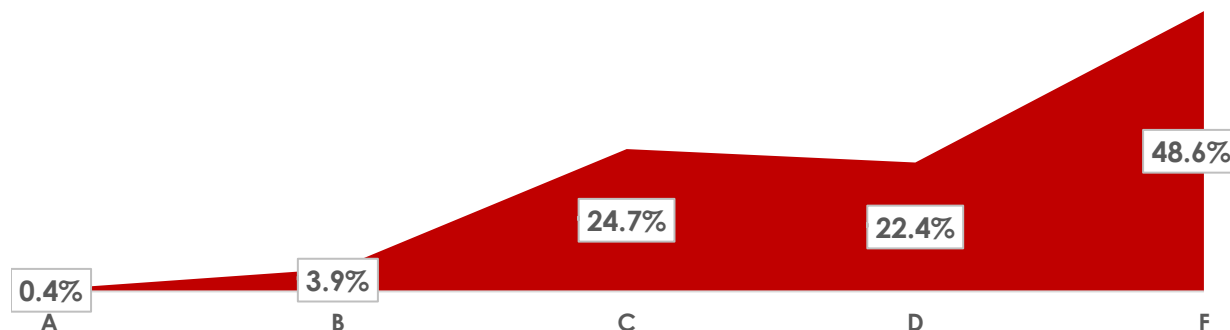
In order to deepen the level of knowledge that respondents have about the tax credit, a series of true and false statements were presented to them. The following table presents the results of the frequencies obtained in this series of questions. The correct answer is identified in red. As illustrated in the table, it can be seen that those aspects in which a higher proportion of people answered the statement correctly are related to the amount of the credit, the age requirement that children must be in 2021 to qualify for the credit and the requirement that the child must have a valid Social Security number in order to be able to make the claim. However, those statements that more people answered incorrectly were related to the purpose or benefit of the credit, qualifying for the credit if no income had been received in 2021, who can claim the credit in terms of relationship, and whether or not there is an income limit. In all of these instances 50% or more indicated an incorrect answer or indicated not knowing the information. In fact, it is worth noting the significant proportion of people who indicated that they did not know the information. In some instances of fundamental qualification issues, such as income, more than a third indicated that they did not know the information.

**TABLE 20: TRUE/FALSE EXERCISE TO MEASURE KNOWLEDGE ABOUT THE CHILD TAX CREDIT**

Statements	True		False		Doesn't know / Does not indicate		Total	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%
The Child Tax Credit allows families with dependent children to reduce their tax liability and receive a refund.	98	38.4%	74	29.0%	83	32.5%	255	100.0%
To be eligible for the Child Tax Credit, you must have generated income in 2021	102	40.0%	126	49.4%	27	10.6%	255	100.0%
To receive the Child Tax Credit, the claimant must file a federal tax return using form 1040PR	173	67.8%	15	5.9%	67	26.3%	255	100.0%
Receiving the Child Tax Credit does not affect eligibility for other federal welfare services such as the Nutrition Assistance Program (PAN),	132	51.8%	63	24.7%	60	23.5%	255	100.0%
A family with children ages 6 to 17 could receive up to \$3,000 per child.	224	87.8%	8	3.1%	23	9.0%	255	100.0%
To be eligible for the credit, at the close of 2021, the child must be 17 years of age or younger	218	85.5%	15	5.9%	22	8.6%	255	100.0%
To be eligible for the credit, the child must be the son or daughter of the person claiming the credit, i.e., no other relationship is allowed.	150	58.8%	46	18.0%	59	23.1%	255	100.0%
The child to be claimed as a dependent to be eligible for the credit must have a valid Social Security number	226	88.6%	4	1.6%	25	9.8%	255	100.0%
There is no family income limit in 2021 to qualify for the credit.	112	43.9%	53	20.8%	90	35.3%	255	100.0%

When converting the set of results obtained to the grading scale, it is observed that the median is 67%, that is, a grade of D, while the average is 59% or F. When analyzing the grades obtained by demographic profile, it is observed that most of the people who obtained a grade of A or B are women, with an educational level higher than high school, married, with an average age of 39.5 and that most of them work. Those who obtained a grade of C are mostly women, also with a high school education.

**GRAPH 7: DISTRIBUTION OF SCORES IN THE EXERCISE OF STATEMENTS MEASURING KNOWLEDGE ABOUT THE TAX CREDIT**

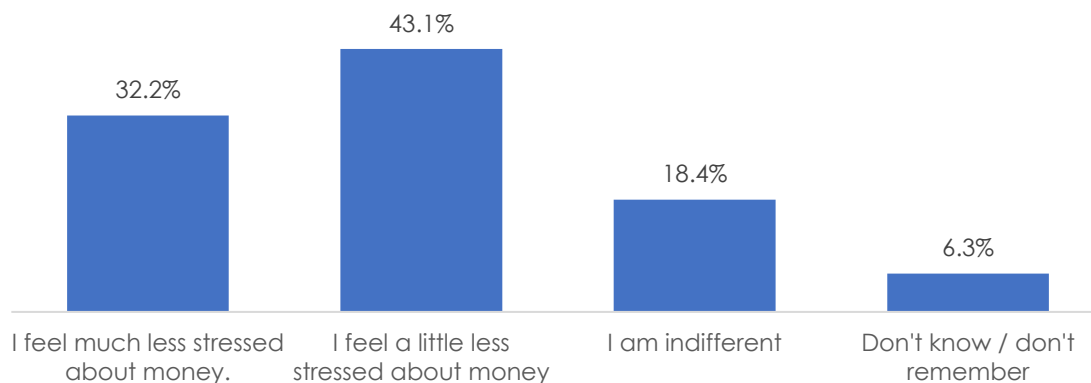


Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

### Attitudes towards the Tax Credit

With respect to attitudes about the tax credit, about a third of respondents (32.2%) said they feel much less stressed about money when they learn about the possibility of having the Child Tax Credit. The majority (43.1%) indicated feeling a little less stressed, while for about one in ten, they are indifferent.

**GRAPH 8: IMPACT OF THE CHILD TAX CREDIT ON THE PARTICIPANT'S ECONOMY**



Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

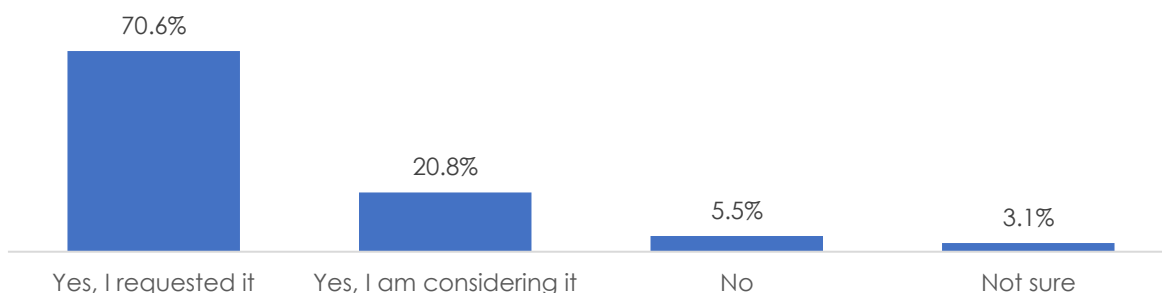
### Access to Child Tax Credit

#### Participant's Intent to claim the Child Tax Credit

Regarding the participant's intention to apply for the Child Tax Credit, 70.6% stated that they have already applied for it, while 20.8% were considering it. Those who are not considering applying for the credit indicated among the main reasons that it is up to

another party to claim it, that they understand that they are not eligible, or that they do not know how to do so.

**GRAPH 9: PARTICIPANT'S INTENTION TO CLAIM THE CHILD TAX CREDIT**



Note: The numerical base of this table is composed of the 255 people who knew about the Child Tax Credit.

Regarding the profile of the people who filled out a 1020-PR form in order to have access to the tax credit, it was observed that most of them are female (68.6%) and married (51.6%). The average age of the participants who filed a tax return was 39 years, while the median age was 36 years. The minimum age recorded was 23 years and the maximum was 68 years. On the other hand, the last academic degree completed by the respondents was a bachelor's degree (35.3%) and a quarter of them work in private enterprise (46.4%).

**TABLE 21: GENDER OF INDIVIDUALS WHO FILED A 1040-PR RETURN TO ACCESS THE TAX CREDIT**

	Freq.	%
Female	105	68.6%
Male	47	30.7%
Other	1	0.7%
<b>Total</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

**TABLE 22: MARITAL STATUS OF INDIVIDUALS WHO FILED A 1040-PR RETURN TO ACCESS THE TAX CREDIT**

	Freq.	%
Married	79	51.6%
Single	43	28.1%
Cohabiting	17	11.1%
Divorced	12	7.8%
Widowed	2	1.3%
<b>Total</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

**TABLE 23: AGE OF INDIVIDUALS WHO FILED A 1040-PR RETURN TO ACCESS THE TAX CREDIT**

n	143
Average	39
Median	36
Minimum	23
Maximum	68

Note: The numerical base of this table is composed of the 143 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

**TABLE 24: EDUCATION OF INDIVIDUALS WHO FILED A 1040-PR RETURN TO ACCESS THE TAX CREDIT**

	Freq.	%
Eighth grade or less	2	1.3%
High School Grade	5	3.3%
High school diploma	25	16.3%
College years	11	7.2%
Associate degree	30	19.6%
Bachelor's degree	54	35.3%
Master's degree	20	13.1%
Doctorate or professional degree	4	2.6%
No indication	2	1.3%
<b>Total</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

**TABLE 25: CURRENT OCCUPATIONAL STATUS OF INDIVIDUALS WHO FILED A 1040-PR FORM TO ACCESS THE TAX CREDIT**

	Freq.	%
Work for the government	29	19.0%
Work for a private company	71	46.4%
Own business or self-employed	32	20.9%
Studying	8	5.2%
Unemployed	19	12.4%
Retired or disabled	5	3.3%
No indication	4	2.6%
<b>Total</b>	<b>153</b>	<b>-</b>

Note: The numerical base of this table is composed of the 153 people who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR). Since this is a multiple response question, a separate count is made for each of the answers mentioned and the sum of percentages may be different than 100%. This table includes the most frequently mentioned responses.

#### *Method used to complete the form and apply for the Credit*

As for the method used by applicants to complete the Credit application, nearly three-quarters (74.5%) indicated that the application was completed by a private accountant or CPA, while one-tenth (12.4%) had it completed by a friend or family member. A similar proportion completed the form themselves (11.1%).

**TABLE 26: HOW THEY FILLED OUT THE FORM TO OBTAIN CREDIT**

	Freq.	%
Completed by an accountant or private CPA	114	74.5%
Completed by a friend or family member	19	12.4%
Completed by you	17	11.1%
Completed by a non-profit organization	1	0.7%
Treasury Department	1	0.7%
Don't know / Don't remember	1	0.7%
<b>Total</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is comprised of the 153 individuals who knew about the Child Tax Credit and filed a federal 1040PR return for 2021 (1040PR).

In those instances where a CPA or accountant was the one who completed the return, the average they were charged was \$93, while the median was 60%. This difference is due in part to the fact that some paid as little as \$15.00, while others paid \$400.

**TABLE 27: AMOUNT YOU WERE CHARGED FOR COMPLETING THE FORM**

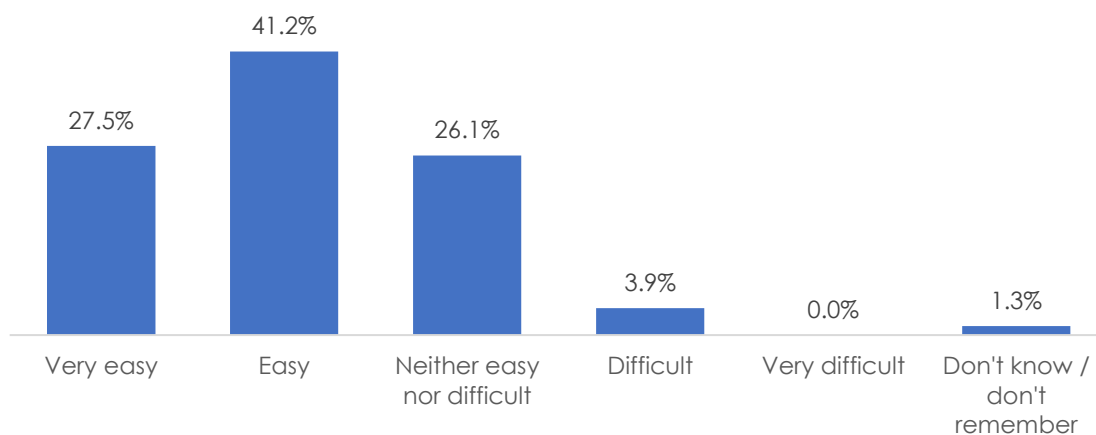
n	83
Average	\$93
Median	\$60
Minimum	\$15
Maximum	\$400

Note: The numerical base of this table is comprised of the 83 individuals who filed a federal 1040PR return for 2021 (1040PR) with the assistance of a private accountant or CPA and indicated in this question.

*Difficulty level for filing a 1040-PR federal tax return*

Regarding the level of difficulty in filing the 1040PR federal tax return, four out of ten respondents (41.2%) rated the process of filing their 1040PR as easy. Similarly, almost a third of respondents (27.5%) indicated that the process was very easy, while slightly more than a fifth (26.1%) said it was neither easy nor difficult. When analyzing this information by gender, age and other demographic variables, some differences by group were observed. However, these differences are not statistically significant.

**GRAPH 10: DIFFICULTY LEVEL FOR FILING A 1040PR FEDERAL TAX RETURN**



Note: The numerical base of this table is comprised of the 153 individuals who knew about the Child Tax Credit and filed a federal 1040PR return for 2021 (1040PR).



**TABLE 28: TEST OF ASSOCIATION OF VARIABLES OF THE LEVEL OF DIFFICULTY IN FILING THE RETURN, BY DEMOGRAPHIC PROFILE OF THE SURVEY PARTICIPANTS**

	Level of difficulty & gender							
	Female		Male		Other		Total	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Very easy	27	25.70%	15	31.90%	0	0.00%	42	27.50%
Easy	46	43.80%	17	36.20%	0	0.00%	63	41.20%
Neither easy nor difficult	27	25.70%	12	25.50%	1	100.00%	40	26.10%
Difficult	3	2.90%	3	6.40%	0	0.00%	6	3.90%
Don't remember	2	1.90%	0	0.00%	0	0.00%	2	1.30%
<b>Total</b>	<b>105</b>	<b>100.00%</b>	<b>47</b>	<b>100.00%</b>	<b>1</b>	<b>100.00%</b>	<b>153</b>	<b>100%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

	Level of difficulty & age				
	n	Average	Median	Minimum	Maximum
Very easy	41	39.61	40	23	63
Easy	57	39.09	36	24	64
Neither easy nor difficult	37	37.97	36	27	68
Difficult	6	42.5	42	32	57
(DO NOT READ) Do not remember	2	31.5	31.5	31	32
<b>Total</b>	<b>143</b>	<b>38.99</b>	<b>36</b>	<b>23</b>	<b>68</b>

Note: The numerical base of this table is composed of the 143 people who participated in the survey, filed a 1040PR federal tax return for the year 2021 (1040PR) and indicated their age.

Difficulty level & Academic level completed												
	Very easy		Freq.	%	Neither easy nor difficult		Difficult		Do not remember		Total	
	Freq.	%			Freq.	%	Freq.	%	Freq.	%	Freq.	%
Eighth grade or less	0	0.0%	1	1.6%	1	2.5%	0	0.0%	0	0.0%	2	1.3%
High School Grade	1	2.4%	2	3.2%	2	5.0%	0	0.0%	0	0.0%	5	3.3%
High school diploma	6	14.3%	10	15.9%	7	17.5%	2	33.3%	0	0.0%	25	16.3%
College years	1	2.4%	4	6.3%	5	12.5%	1	16.7%	0	0.0%	11	7.2%
Associate degree	5	11.9%	17	27.0%	6	15.0%	1	16.7%	1	50.0%	30	19.6%
Bachelor's degree	17	40.5%	21	33.3%	14	35.0%	1	16.7%	1	50.0%	54	35.3%
Master's degree	10	23.8%	4	6.3%	5	12.5%	1	16.7%	0	0.0%	20	13.1%
Doctorate or professional degree	2	4.8%	2	3.2%	0	0.0%	0	0.0%	0	0.0%	4	2.6%
Don't know / Do not indicate	0	0.0%	2	3.2%	0	0.0%	0	0.0%	0	0.0%	2	1.3%
<b>Total</b>	<b>42</b>	<b>100.0%</b>	<b>63</b>	<b>100.0%</b>	<b>40</b>	<b>100.0%</b>	<b>6</b>	<b>100.0%</b>	<b>2</b>	<b>100.0%</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

Difficulty level & occupation												
	Very easy		Freq.	%	Neither easy nor difficult		Difficult		Do not remember		Total	
	Freq.	%			Freq.	%	Freq.	%	Freq.	%	Freq.	%
Work for the government	8	19.0%	14	22.2%	6	15.0%	1	16.7%	0	0.0%	29	19.0%
Work for a private company	19	45.2%	25	39.7%	22	55.0%	3	50.0%	2	100.0%	71	46.4%
Own business or self-employed	7	16.7%	11	17.5%	12	30.0%	2	33.3%	0	0.0%	32	20.9%
Studying	1	2.4%	4	6.3%	3	7.5%	0	0.0%	0	0.0%	8	5.2%
Unemployed	6	14.3%	8	12.7%	4	10.0%	1	16.7%	0	0.0%	19	12.4%
Retired or disabled	3	7.1%	1	1.6%	1	2.5%	0	0.0%	0	0.0%	5	3.3%
Don't know / Don't indicate	1	2.4%	3	4.8%	0	0.0%	0	0.0%	0	0.0%	4	2.6%
<b>Total</b>	<b>42</b>	<b>-</b>	<b>63</b>	<b>-</b>	<b>40</b>	<b>-</b>	<b>6</b>	<b>-</b>	<b>2</b>	<b>-</b>	<b>153</b>	<b>109.8%</b>

Note: The numerical base of this table is composed of the 153 people who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR). Since this is a multiple response question, a separate count is made for each of the above responses and the sum of percentages may differ from 100%.

Difficulty level & income												
	Very easy		Neither easy nor difficult				Difficult		Do not remember		Total	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Less than \$10,000	10	23.8%	8	12.7%	6	15.0%	1	16.7%	0	0.0%	25	16.3%
From \$10,000 to \$25,000	5	11.9%	19	30.2%	4	10.0%	2	33.3%	1	50.0%	31	20.3%
From \$25,001 to \$50,000	2	4.8%	17	27.0%	12	30.0%	1	16.7%	1	50.0%	33	21.6%
From \$50,001 to \$75,000	15	35.7%	7	11.1%	13	32.5%	0	0.0%	0	0.0%	35	22.9%
From \$75,001 to \$112,500	3	7.1%	4	6.3%	1	2.5%	2	33.3%	0	0.0%	10	6.5%
From \$112,501 to \$150,000	0	0.0%	1	1.6%	0	0.0%	0	0.0%	0	0.0%	1	0.7%
More than \$150,000	1	2.4%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.7%
Don't know / Don't indicate	6	14.3%	7	11.1%	4	10.0%	0	0.0%	0	0.0%	17	11.1%
<b>Total</b>	<b>42</b>	<b>100.0%</b>	<b>63</b>	<b>100.0%</b>	<b>40</b>	<b>100.0%</b>	<b>6</b>	<b>100.0%</b>	<b>2</b>	<b>100.0%</b>	<b>153</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 153 individuals who participated in the survey and filed a 1040PR federal tax return for the year 2021 (1040PR).

On the other hand, those who rated the process as difficult indicated as reasons aspects related to the information required or available, not knowing how to do it on their own or problems with the system.

**TABLE 29: REASON WHY IT WAS DIFFICULT OR VERY DIFFICULT**

	Freq.	%
Too much information	1	16.7%
Not able to do it himself	1	16.7%
Did not have the child's social security number	1	16.7%
Because you were asked for documents you didn't know what they were	1	16.7%
Problems with the system	1	16.7%
Identity validation	1	16.7%
<b>Total</b>	<b>6</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 6 individuals who filed the federal 1040PR for the year 2021 (1040PR) and who had difficulty filing.

*Difficulties, if any, encountered by participants in completing the Credit application form*

Three out of every ten participants (32.0%) expressed that they did not face any difficulty in completing the application form to apply for the loan. On the other hand, almost a third of the respondents (28.1%) do not know or do not indicate whether they faced any difficulty in completing the form. Among the difficulties mentioned were not being clear about how to use the portal or aspects related to the instructions or functionalities of the portal.

**TABLE 30: DIFFICULTIES THEY FACED WHEN FILLING OUT THE APPLICATION FORM TO APPLY FOR THE CREDIT**

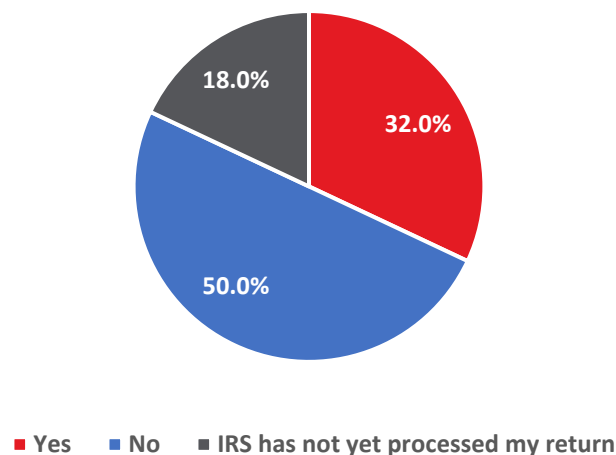
	Freq.	%
Everything was fine / No difficulties	49	32.0%
I was not clear on how to use the web portal where the spreadsheet is filled out.	14	9.2%
It was filled out by a CPA / Accountant.	10	6.5%
The instructions on the portal were confusing	9	5.9%
The portal was not available in your preferred language.	6	3.9%
You could not use the portal on your cell phone	6	3.9%
Could not find someone to help you with the portal	3	2.0%
Your application was rejected	3	2.0%
The cost was too high	1	0.7%
Child's SS Number is listed as being used on another claim	1	0.7%

	Freq.	%
Communication with the IRS has been very difficult	1	0.7%
Paid accountant	1	0.7%
Dad filed claim as well	1	0.7%
Problem with IRS personal identification number	1	0.7%
IRS identity problem	1	0.7%
Situation with calculations	1	0.7%
Had to send it by mail	1	0.7%
Used Taxmania platform and did well	1	0.7%
Identity validation	1	0.7%
Don't know / Don't indicate	43	28.1%
<b>Total</b>	<b>153</b>	<b>-</b>

### Child Tax Credit Application Status

Regarding the status of participants' applications for the Child Tax Credit, five out of ten participants (50.3%) stated that - at the time of the survey - they had not yet received the requested credit. On the other hand, one third of the respondents (32.0%) indicated that they had already received the tax credit while nearly one fifth (17.6%) are waiting for the IRS to process their return.

**GRAPH 11: CHILD TAX CREDIT APPLICATION STATUS**



Note: The numerical base of this table is comprised of the 153 individuals who knew about the Child Tax Credit and filed a federal 1040PR return for 2021 (1040PR).

*Profile of individuals and families who obtained the credit*

The demographic profile of the individuals and families surveyed who applied for and received the Child Tax Credit is mostly female (59.2%). Similarly, four out of ten participants report being married (46.9%) and the average age is around 38 years old. The median age was 36 years, while the minimum recorded was 24 years and the maximum was 63 years. The last academic degree completed by the participants was a bachelor's degree (28.6%), although a master's degree also stood out with 22.4%. The median was also identified as a bachelor's degree. Finally, most of the participants who applied for and received credit work in private enterprise (57.1%).

**TABLE 31: GENDER OF PEOPLE WHO APPLIED FOR AND RECEIVED THE CREDIT**

	Freq.	%
Female	29	59.2%
Male	20	40.8%
<b>Total</b>	<b>49</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 49 people who participated in the survey and received the requested credit.

**TABLE 32: MARITAL STATUS OF THE PERSONS WHO APPLIED FOR AND RECEIVED THE CREDIT**

	Freq.	%
Single	14	28.6%
Married	23	46.9%
Divorced	4	8.2%
Widowed	1	2.0%
Cohabiting	7	14.3%
<b>Total</b>	<b>49</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 49 people who participated in the survey and received the requested credit.

**TABLE 33: AGE OF THE PERSONS WHO APPLIED FOR AND RECEIVED THE CREDIT**

n	46
Average	38
Median	36
Minimum	24
Maximum	63

Note: The numerical base of this table is composed of the 46 persons participating in the survey who received the requested credit and who indicate their age.

**TABLE 34: EDUCATION OF THE PERSONS WHO APPLIED FOR AND RECEIVED THE CREDIT**

	Freq.	%
High school diploma	8	16.3%
College years	6	12.2%
Associate degree	7	14.3%
Bachelor's degree	14	28.6%
Master's degree	11	22.4%
Doctorate or professional degree	2	4.1%
No indication	1	2.0%
<b>Total</b>	<b>49</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 49 people who participated in the survey and received the requested credit.

**TABLE 35: CURRENT OCCUPATIONAL STATUS OF THE PEOPLE WHO APPLIED FOR AND RECEIVED THE LOAN**

	Freq.	%
Work for the government	10	20.4%
Work for a private company	28	57.1%
Own business or self-employed	11	22.4%
Studying	4	8.2%
Unemployed	2	4.1%
Retired or disabled	2	4.1%
<b>Total</b>	<b>49</b>	<b>-</b>

#### *Use of the money obtained through the Child Tax Credit*

In the instances where respondents had already received credit, four out of ten (42.9%) decided to save the money while two out of ten used the money to buy food and groceries (22.4%) or to buy clothes or shoes for the children (20.4%). On the other hand, about one in ten decided to pay rent or mortgage (16.3%), pay for water and/or electricity (14.3%), school or college costs (12.2%) or cover childcare (10.2%).

**TABLE 36: HOW THEY USED THE CREDIT**

	Freq.	%
Savings	21	42.9%
Food and groceries	11	22.4%
Buy clothes or shoes for children	10	20.4%
Pay rent or mortgage	8	16.3%
Pay for water and/or electricity	7	14.3%
School or college costs	6	12.2%
Pay for childcare	5	10.2%
Children's extracurricular activities	4	8.2%
Cover car expenses	4	8.2%
Paying off credit cards or loans	4	8.2%
Recreation, vacations	4	8.2%
Helping family or friends	3	6.1%
Children's entertainment expenses	3	6.1%
Making home improvements	3	6.1%
Investments	2	4.1%
School expenses	2	4.1%
Purchasing electronic equipment for the home	1	2.0%
Moving to another home	1	2.0%
Children's expenses	1	2.0%
Pay less in tax debt.	1	2.0%
Vehicle to transport children	1	2.0%
Don't know / Don't indicate	2	4.1%
<b>Total</b>	<b>49</b>	<b>-</b>

On the other hand, among those who have not yet received it, about three out of ten (34.6%) are considering saving or using it for school or college costs (30.8%). This is followed by those who plan to use it to buy clothes or shoes for children (24%), while 15.4% are considering paying for water or electricity with that money, and a similar proportion is considering covering childcare expenses (14.4%) or making home improvements (14.4%).



**TABLE 37: HOW THEY ARE CONSIDERING USING THE CREDIT**

	Freq.	%
Savings	36	34.6%
School or college costs	32	30.8%
Buying clothes or shoes for children	25	24.0%
Pay for water and/or electricity	16	15.4%
Cover childcare	15	14.4%
Making home improvements	15	14.4%
Children's extracurricular activities	13	12.5%
Food and groceries	13	12.5%
Pay rent or mortgage	12	11.5%
Children's entertainment expenses	7	6.7%
Buying electronic equipment for the home	6	5.8%
Cover car expenses	6	5.8%
Paying off credit cards or loans	6	5.8%
Recreation, vacations	6	5.8%
Helping family or friends	3	2.9%
Investments	3	2.9%
Moving to another home	3	2.9%
Paying for your children's expenses	2	1.9%
Buying things you need at home	1	1.0%
Education	1	1.0%
Family and child expenses	1	1.0%
Medical expenses for the child	1	1.0%
Investments	1	1.0%
Pay bills	1	1.0%
Pay payroll	1	1.0%
For the family	1	1.0%
Walk	1	1.0%
Medical plan	1	1.0%
Don't know / Don't indicate	3	2.9%
<b>Total</b>	<b>104</b>	<b>-</b>

Note: The numerical base of this table is composed of the 104 persons who have not received the Child Tax Credit. Since this is a multiple response question, a separate count is made for each of the responses listed and the sum of the percentages may not add up to 100%. This table includes the most frequently mentioned responses.

*Individuals who have not yet filed a tax return but plan to do so*

Among those who had not filed a return by the date of the survey, the main reasons were related to not knowing how to do it (17.0%), not having the economic resources to complete the return (13.2%) or not having had the time to do it (9.4%).

**TABLE 38: REASON WHY THEY HAVE NOT YET FILED A TAX RETURN**

	Freq.	%
I don't know how to do it	9	17.0%
I don't have the money to pay for it to be completed.	7	13.2%
Haven't had time to complete it	5	9.4%
It is in the process (in charge of the accountant)	4	7.5%
The portal where it is filed is not in the language of my preference	3	5.7%
It lacks documents	3	5.7%
It will be done at a later date	3	5.7%
Wait until April 15	1	1.9%
It is in process	1	1.9%
You are selecting an accountant	1	1.9%
Missing information	1	1.9%
Has not contacted accountant	1	1.9%
Because of lazy	1	1.9%
Wife is in charge	1	1.9%
Don't know / No indication	12	22.6%
<b>Total</b>	<b>53</b>	<b>100.0%</b>

Note: The numerical base of this table is composed of the 53 individuals who are considering filing a 1040PR federal tax return for the year 2021 (1040PR).

*Options evaluated by participants considering filing a 1040-PR federal tax return to utilize Child Tax Credit funds*

In terms of participants who are currently considering filing a 1040PR federal tax return, four out of ten (43.4%) say they are considering saving the money they get from the Credit. Additionally, one third (32.1%) are considering using the credit to cover school or college costs, while nearly one fifth are considering using the funds to buy clothes or shoes for their children (18.9%).

**TABLE 39: HOW PEOPLE WHO ARE CONSIDERING APPLYING FOR CREDIT, BUT HAVE NOT YET DONE SO, ARE PLANNING TO USE CREDIT**

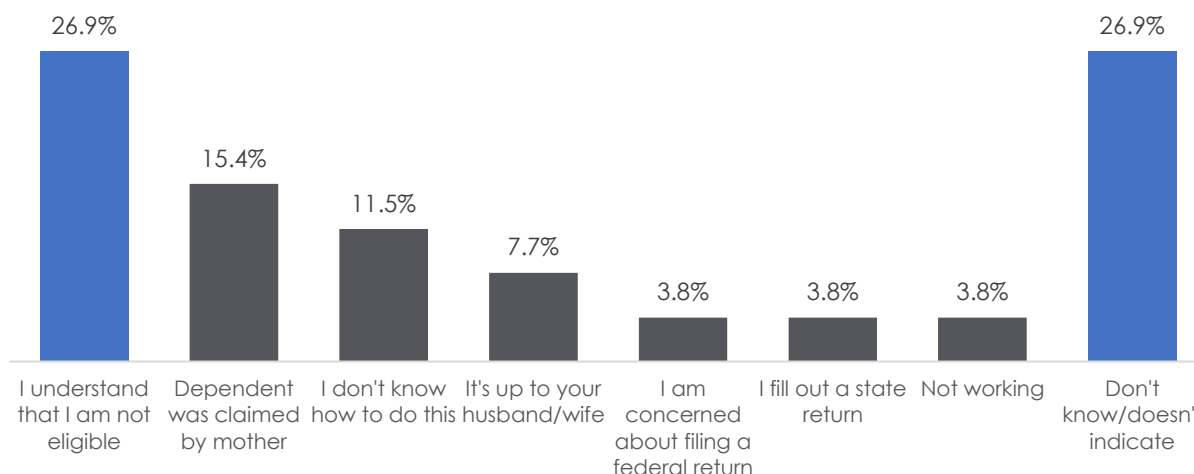
	Freq.	%
Savings	23	43.4%
School or college costs	17	32.1%
Buying clothes or shoes for children	10	18.9%
Food and groceries	8	15.1%
Paying rent or mortgage	7	13.2%
Children's extracurricular activities	5	9.4%
Pay for childcare	5	9.4%
Pay for water and/or electricity	5	9.4%
Children's entertainment expenses	4	7.5%
Helping family or friends	3	5.7%
Buying electronic equipment for the home	3	5.7%
Making home improvements	3	5.7%
Moving to another home	3	5.7%
Covering car expenses	2	3.8%
Investments	2	3.8%
Paying off credit cards or loans	2	3.8%
Recreation, vacations	2	3.8%
Household expenses	1	1.9%
Necessary child expenses	1	1.9%
Don't know / Don't indicate	3	5.7%
<b>Total</b>	<b>53</b>	<b>-</b>

Note: The numerical base of this table is comprised of the 53 individuals who are considering filing a 1040PR federal tax return for the year 2021 (1040PR). Since this is a multiple response question, a separate count is made for each of the answers mentioned and the sum of the percentages may be different than 100%. This table includes the most frequently mentioned responses.

### *People who do not intend to claim the credit*

Regarding the reasons why the participants have not filed, nor do they intend to file the 1040PR federal tax return, it is noted that slightly more than a quarter (26.9%) understand that they are not eligible, while a similar proportion (26.9%) do not know or do not indicate the reasons behind the decision to decide not to file the 1040PR federal tax return.

**GRAPH 12: REASONS WHY SOME PARTICIPANTS HAVE NOT FILED OR DO NOT PLAN TO FILE A 1040PR FEDERAL TAX RETURN**



Note: The numerical base of this table is composed of the 26 individuals who have not filed and do not plan to file a federal 1040PR return for the year 2021 (1040PR).

## Media and Communications

### Media to which they devote time in a typical week

A 60.2% of respondents identify social networks as the medium to which they dedicate the most time in a typical week. This is followed by local television (30.5%), and other Internet sites (20.7%). The tables that follow the graph present this information by various demographic characteristics. These are also the media preferred by survey respondents to learn about benefits for their family. Included as an appendix to this document are participants' preferred media by gender, age, educational level, occupational status and income level.

**TABLE 40: MEDIA TO WHICH YOU DEDICATE THE MOST TIME IN A TYPICAL WEEK**

	Freq.	%
Social media	227	60.2%
Local television	115	30.5%
Websites	78	20.7%
Digital press	70	18.6%
Messaging (e.g., Chats, WhatsApp)	65	17.2%
Radio	61	16.2%
Cable TV	49	13.0%
Print media	32	8.5%
Billboards or signage	12	3.2%
None	6	1.6%
Other	4	1.1%

	Freq.	%
Don't know / Don't indicate	1	0.3%
<b>Total</b>	<b>377</b>	<b>-</b>

Note: The numerical base of this table is composed of the 377 people who participated in the survey. Since this is a multiple response question, a separate count is made for each of the responses mentioned and the sum of percentages may be different than 100%. This table includes the most frequently mentioned responses.

**TABLE 41: FAVORITE WAYS TO LEARN ABOUT POSSIBLE BENEFITS FOR YOUR FAMILY**

	Freq.	%
Social media	164	43.5%
Local television	116	30.8%
Websites	82	21.8%
Digital press	78	20.7%
Radio	60	15.9%
Messaging (e.g., Chats, WhatsApp)	55	14.6%
Print media	36	9.5%
Cable TV	30	8.0%
Email	20	5.3%
Billboards or signage	14	3.7%
Phone	2	0.5%
"Any" phone	1	0.3%
Postal mail	1	0.3%
Sound buses	1	0.3%
Influencers	1	0.3%
Urban music post	1	0.3%
House-to-house promotion	1	0.3%
None	4	1.1%
Don't know / Don't indicate	4	1.1%
<b>Total</b>	<b>377</b>	<b>-</b>

Note: The numerical base of this table is composed of the 377 people who participated in the survey. Since this is a multiple response question, a separate count is made for each of the responses mentioned and the sum of percentages may be different than 100%. This table includes the most frequently mentioned responses.

## CONCLUSIONS

Almost seven out of every ten respondents knew about the CTC. Friends and relatives, and federal tax preparers were the two main means through which they learned about the CTC. In terms of mass media, television and social media have played an important role in the dissemination of the Information.

The majority of respondents were aware that the CTC is an initiative of the Federal Government. Although a high proportion of the respondents knew about the credit, they understand their level of knowledge about it is average or little, which may represent a barrier for accessing this benefit. In fact, when analyzing the information for the whole sample, less than half of the families that participated in the survey have applied for the CTC (47.7%).

Families that participated in the survey have been severely impacted by the pandemic. Most of the impacts are related to the socioeconomic condition of the family and their capacity to pay for household expenses, (including rent, utilities, groceries and mortgage). Although close to half of those who have received the credit have set aside a portion for savings, it is observed that a significant proportion have used it to meet these household expenses.

## APPENDIX

### Research Instrument

#### ENCUESTA SOBRE EL CRÉDITO POR HIJOS ENCUESTA A FAMILIAS CON NIÑOS MENORES DE 18 AÑOS

##### Información de la encuesta

Iniciales del encuestador: \_\_\_\_\_

Día de la encuesta: D / L / K / M / J / V / S

Fecha: \_\_\_\_ / \_\_\_\_ / 2022

Hora de la encuesta: \_\_\_\_: \_\_\_\_ [am] [pm]

Teléfono

#### INTRODUCCIÓN GENERAL Y FILTRO INICIAL:

Buenos días/tardes, mi nombre es \_\_\_\_ y trabajo para Estudios Técnicos, Inc. Nuestra empresa fue contratada por *Unidos US* para llevar a cabo una encuesta entre familias con menores de 18 años, sobre el *Crédito por Menores/Hijos o Child Tax Credit*.

*Su participación en esta encuesta es voluntaria, le tomará alrededor de 15 minutos y la información que nos brinde será manejada de manera confidencial y utilizada solo para propósitos relacionados con este estudio. Es decir, que en cualquier momento usted puede optar por no contestar alguna de las preguntas o por detener la entrevista. Es importante recalcar que la información que usted nos brinde durante la encuesta será presentada de manera agregada. Es decir, de forma tal que no se identifique su información particular o la de cualquier otro miembro del hogar. Además, le garantizamos que la información que nos brinde en nada afectará su elegibilidad para el crédito. La información más bien se utilizará para desarrollar campañas educativas y otros esfuerzos en beneficio de las familias.*

**A) ¿Desea participar de la encuesta?**

- Sí
- No [Encuestad@: Agradezca y culmine la encuesta.](#)

**B) En su hogar, ¿viven menores de 18 años, es decir de 0 a 17 años)?**

- Sí
- No [Encuestad@: Agradezca y culmine la encuesta.](#)

**C) ¿Estoy hablando con el padre, madre o encargado de un menor de 0 a 17 años?**

- Sí
- No [Encuestad@: Si indica que no, pregunte, si pueden contactarle con esa persona. Si no pueden contactarle, agradezca y termine la encuesta.](#)

#### PREGUNTAS

1) ¿Cuántos menores de 0 a 17 años tiene a su cargo? \_\_\_\_\_

2) De l@s menores que tiene a su cargo, ¿cuánto@s tienen?

\_\_\_\_\_ 0 a 5 años

\_\_\_\_\_ 6 a 17 años

3) ¿Cuál es su relación con los menores de 0 a 17 años?

- Padre
- Madre
- Hermano
- Abuel@
- Otro encargad@

- 4) **Antes de esta encuesta, ¿conocía sobre el Crédito Contributivo por Menores o Child Tax Credit?**
- Sí
  - No
- 5) **¿Cómo conoció sobre la existencia del Crédito Contributivo por Menores o Child Tax Credit?**
- Amigos o familiares.
  - Carta o Comunicación del Servicio de Rentas Internas Federal (IRS)
  - Vi el crédito en la planilla de contribuciones federal
  - Me lo dijo mi preparador de planillas federales
  - Anuncio en tv
  - Anuncio en radio
  - Anuncio de prensa
  - Anuncio en las redes sociales
  - En las noticias en TV
  - En las noticias en radio
  - En las redes sociales
  - En el centro de cuidado o escuela de los menores
  - A través de un manejador casos de una organización sin fines de lucro
  - Otro \_\_\_\_\_
- 6) **Sí indica anuncio, pregunte: ¿De qué entidad, agencia o grupo era el anuncio que vio sobre el Crédito Contributivo por Menores o Child Tax Credit? \_\_\_\_\_**
- 7) **¿Cuánto conoce sobre el Crédito Contributivo por Menores o Child Tax Credit?**
- Mucho
  - Bastante
  - Regular
  - Poco
  - Nada
- 8) **Una vez conoció sobre el Crédito Contributivo por Menores o Child Tax Credit, ¿cuáles de las siguientes acciones tomó?**
- Buscó más información para ver si cualificaba
  - Contactó un profesional de la contabilidad para completar una planilla federal
  - Entró a la página del IRS para completar una planilla federal
  - Entró a otra página de Internet para completar una planilla federal
  - Otra \_\_\_\_\_
- 9) **Si indicó que buscó más información, pregunte: ¿dónde buscó más información?**
- Amigo o familiar
  - Profesional de la contabilidad o CPA
  - Servicio Federal de Rentas Internas (IRS)
  - Departamento de Hacienda
  - Internet
  - Otra \_\_\_\_\_
- 10) **¿Cuánto conoce sobre el Crédito Contributivo por Menores o Child Tax Credit?**
- Mucho
  - Bastante
  - Regular
  - Poco



- Nada
- 11) **¿Conoce usted sobre la forma en que puede reclamar el Crédito Contributivo por Menores o Child Tax Credit?**
- Sí
  - No
- 12) **De acuerdo con lo que conoce sobre este crédito contributivo, el mismo es un incentivo que otorga:**
- El Gobierno de Puerto Rico
  - El Gobierno de los Estados Unidos
  - La Junta de Control Fiscal
  - Ninguna de las anteriores
- 13) **¿Cuáles de las siguientes frases, si alguna, describe mejor como usted se siente con respecto al Crédito Contributivo por Menores o Child Tax Credit?**
- Me siento mucho menos estresado por el dinero.
  - Me siento un poco menos estresado por el dinero.
  - Me es indiferente.
- 14) **Le voy a leer una serie de aseveraciones relacionadas con el Crédito Contributivo por Menores o Child Tax Credit para que me diga, a base de lo que conoce, si las mismas son ciertas o falsas:**
- El Crédito Contributivo por Menores o Child Tax Credit permite a familias con menores dependientes reducir su responsabilidad contributiva y recibir un reintegro.
- Cierto
  - Falso
- Para ser elegible para el Crédito Contributivo por Menores o Child Tax Credit es necesario haber generado ingresos en el 2021.
- Cierto
  - Falso
- Para recibir el Crédito Contributivo por Menores o Child Tax Credit el reclamante debe radicar una planilla contributiva federal utilizando el Formulario 1040PR.
- Cierto
  - Falso
- Recibir el Child Tax Credit no afecta la elegibilidad para otros servicios de asistencia social federal como el Programa de Asistencia Nutricional (PAN),
- Cierto
  - Falso
- Una familia con niños de 6 a 17 años podría recibir hasta \$3,000 por cada niño.
- Cierto
  - Falso
- Para ser elegible para el crédito, al cierre de 2021, el/la menor debía tener 17 años o menos.
- Cierto
  - Falso
- Para ser elegible para el crédito, el/la menor tiene que ser el hijo o hija de la persona que reclama el crédito, es decir que no se permite otro tipo de parentesco.
- Cierto
  - Falso
- El/La menor a ser reclamado como dependiente para tener derecho al crédito tiene que tener un número de Seguro Social válido.
- Cierto
  - Falso
- No hay un límite de ingreso familiar en 2021, para cualificar para ser elegible para el crédito.
- Cierto
  - Falso

15) ¿Solicitó o está considerando solicitar el Crédito Contributivo por Menores o Child Tax Credit?

- Sí, lo solicité
- Sí, lo estoy considerando
- No

16) ¿Ha radicado o está considerando radicar una planilla de contribución federal 1040PR para el año 2021 (1040PR)?

- Sí, radicó la planilla
- Sí, está considerando radicar la planilla
- No

Para los que indican que sí llenaron la planilla para solicitar el crédito

17) ¿Cómo completó la planilla para solicitar el crédito?

- La completó usted
- Se la completó un contable o CPA privado
- Se la completó un amigo o familiar
- Se la completaron en una organización sin fines de lucro
- Otra \_\_\_\_\_

18) Si la completó un contable o CPA privado, ¿Podría indicarme cuánto le cobró el contable o CPA? \$ \_\_\_\_\_  
\$ \_\_\_\_\_

19) ¿Cuán fácil o difícil fue el proceso de radicar su planilla 1040PR?

- Very easy
- 
- Neither easy nor difficult
- Difficult
- Muy Difícil

20) ¿Por qué fue difícil o muy difícil? \_\_\_\_\_

21) ¿Qué dificultades, si alguna, enfrentó al momento de completar la planilla para solicitar el Crédito? Puede indicar más de una.

- No estaba claro sobre cómo utilizar el portal de Internet donde se llena la planilla.
- No pudo encontrar a alguien que le ayudara con el portal
- El portal no estaba disponible en su idioma de preferencia
- No podía utilizar el portal en su teléfono móvil
- Las instrucciones del portal eran confusas
- Se rechazó su solicitud
- Otra \_\_\_\_\_

22) ¿Recibió el crédito solicitado?

- Sí
- No
- Aun el IRS no ha procesado mi planilla

23) Si recibió el crédito, ¿cómo lo utilizó? Puede indicar más de una respuesta. Encuestad@r, no lea las alternativas.

- Actividades extracurriculares de los niños
- Ahorrar
- Ayudar a la familia o a los amigos
- Comida y alimentos
- Comprar equipo electrónico para el hogar

- Comprar ropa o zapatos para los niños
- Costos de la escuela o la universidad
- Cubrir el cuidado de los niños
- Cubrir gastos del auto
- Gastos de diversión de los niños
- Hacer mejoras en el hogar
- Inversiones
- Mudarse a otra vivienda
- Pagar el agua y/o la luz
- Pagar la renta o hipoteca
- Pagar tarjetas de crédito o préstamos
- Recreación, vacaciones
- Otros \_\_\_\_\_

24) **Si aún no ha recibido el crédito, ¿Cómo está considerando utilizar el crédito? Puede indicar más de una respuesta. Encuestad@r, no lea las alternativas.**

- Actividades extracurriculares de los niños
- Ahorrar
- Ayudar a la familia o a los amigos
- Comida y alimentos
- Comprar equipo electrónico para el hogar
- Comprar ropa o zapatos para los niños
- Costos de la escuela o la universidad
- Cubrir el cuidado de los niños
- Cubrir gastos del auto
- Gastos de diversión de los niños
- Hacer mejoras en el hogar
- Inversiones
- Mudarse a otra vivienda
- Pagar el agua y/o la luz
- Pagar la renta o hipoteca
- Pagar tarjetas de crédito o préstamos
- Recreación, vacaciones
- Otros \_\_\_\_\_

*Para quienes no han completado aun la planilla, pero planifican hacerlo*

25) **¿Por qué razón no ha completado aun la planilla de contribución federal 1040PR?**

- No sé cómo hacerlo
- El portal donde se radica no está en el idioma de mi preferencia
- No tengo acceso al Internet para completarla
- No tengo dinero para pagar para que la completen
- Otra \_\_\_\_\_

26) **¿Cómo está considerando utilizar el crédito, una vez lo reciba? Puede indicar más de una respuesta.**

**Encuestad@r, no lea las alternativas.**

- Actividades extracurriculares de los niños
- Ahorrar
- Ayudar a la familia o a los amigos
- Comida y alimentos
- Comprar equipo electrónico para el hogar
- Comprar ropa o zapatos para los niños

- Costos de la escuela o la universidad
- Cubrir el cuidado de los niños
- Cubrir gastos del auto
- Gastos de diversión de los niños
- Hacer mejoras en el hogar
- Inversiones
- Mudarse a otra vivienda
- Pagar el agua y/o la luz
- Pagar la renta o hipoteca
- Pagar tarjetas de crédito o préstamos
- Recreación, vacaciones
- Otros \_\_\_\_\_

*Para quienes no están considerando radicarla.*

**27) ¿Por qué razón no está considerando radicar la planilla de contribución federal 1040PR?**

- No sé cómo hacerlo
- El portal donde se radica no está en el idioma de mi preferencia
- No tengo acceso al Internet para completarla
- No tengo dinero para pagar para que la completen
- Entiendo que no soy elegible
- Me preocupa llenar una planilla federal
- Temo perder otros beneficios federales
- Otra \_\_\_\_\_

## **MEDIOS DE COMUNICACIÓN**

**1. A cuáles de los siguientes medios dedica tiempo en una semana típica:**

- Prensa escrita
- Prensa digital
- Redes sociales
- Mensajería (ej. Chats, WhatsApp)
- Páginas de Internet
- Televisión local
- Televisión por cable
- Radio
- Billboards o letreros
- Mensajería personal (mensajes de texto, WhatsApp, otros)
- Otro, ¿cuál? \_\_\_\_\_ -
- Ninguno

**2. ¿A través de cuáles de los siguientes medios, prefiere conocer sobre información sobre beneficios para su familia?**

- Prensa escrita
- Prensa digital
- Redes sociales
- Mensajería (ej. Chats, WhatsApp)
- Páginas de Internet
- Televisión local
- Televisión por cable
- Radio
- Billboards o letreros
- Mensajería personal (mensajes de texto, WhatsApp, otros)
- Correo regular
- Correo electrónico

- Otro, ¿cuál? \_\_\_\_\_ -
- Ninguno

## PERFIL DEMOGRÁFICO

**1. ¿Podría indicarme su género?**

- Femenino
- Male
- Transgénero
- Otro

**2. Estado civil**

- Soltero
- Casado
- Divorciado
- Viudo
- Conviviendo

**3. Edad**

**4. ¿Podría indicarme el último grado académico completado por usted?**

- Octavo o menos
- Grado de escuela superior
- Diploma de escuela superior
- Años de universidad
- Grado asociado
- Bachillerato
- Maestría
- Doctorado o grado profesional

**5. ¿Cuál es su condición ocupacional en la actualidad? PUEDE INDICAR MÁS DE UNA.**

- Trabaja para el gobierno
- Trabaja para la empresa privada
- Tiene negocio propio o trabaja por su cuenta
- Estudia
- Desempleado
- Retirado o incapacitado

**6. La planilla de contribución federal, la radicó o piensa radicarla, como**

- Soltero
- Casado(o) que rinde planilla por separado
- Casado(a) que rinde planilla juntos
- No indica

**7. ¿Cuántas personas componen su hogar, incluyéndose usted? \_\_\_\_\_**

**8. De las personas que componen su hogar, ¿alguna tiene alguna condición o impedimento físico, mental o sensorial diagnosticado?**

- Sí
- No

**9. ¿Cuáles de las siguientes frases describen mejor su hogar?**

- Es un hogar donde hay dos jefes en el hogar (por ejemplo, papá y mamá; mamá y padrastro, papá y madrastra)
- En un hogar donde los jefes del hogar son una pareja del mismo género

- Es un hogar donde la jefa o jefe del hogar es una madre o padre soltero
- Es un hogar donde los jefes del hogar son el/los abuelos y el/los niños
- Ninguna de las anteriores

**10. ¿Cuáles de las siguientes situaciones, si alguna, han enfrentado en su hogar durante los pasados 12 meses?**

- Pérdida de empleo
- Pérdida de ingresos
- Problemas para cubrir los gastos del hogar
  - Rentas
  - Hipotecas
  - pago de utilidades
  - compra de alimentos
  - otros
- Problemas relacionados con la salud emocional de los miembros del hogar
- Contagio con COVID-19

**11. La vivienda que ocupa su familia en la actualidad es:**

- Hipotecada por usted o algún otro miembro del hogar
- Herencia
- Alquilada por usted o por algún otro miembro del hogar
- Tomada prestada por usted o algún otro miembro del hogar
- Del Gobierno
- Otra: \_\_\_\_\_

**12. ¿En cuál de las siguientes categorías se encuentra el ingreso familiar anual de su hogar en 2021? No considere incentivos u otros beneficios por COVID-19, tampoco lo que recibe por concepto del Programa de Asistencia Nutricional (PAN)?**

- |                          |       |
|--------------------------|-------|
| Menos de \$10,000        | [ 1 ] |
| De \$10,000 a \$25,000   | [ 2 ] |
| De \$25,001 a \$50,000   | [ 3 ] |
| De \$50,001 a \$75,000   | [ 4 ] |
| De \$75,001 a \$112,500  | [ 5 ] |
| De \$112,501 a \$150,000 | [ 6 ] |
| Más de \$150,000         | [ 7 ] |
| No sabe / no indica      | [ 8 ] |

¡Muchas gracias por su participación!

Medios a los cuales les dedican tiempo en una semana típica & Género									
	Female		Male		Otro		Total		
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	
Prensa escrita	26	10.5%	10	7.8%	0	0.0%	36	9.5%	
Prensa digital	53	21.5%	25	19.4%	0	0.0%	78	20.7%	
Redes sociales	115	46.6%	49	38.0%	0	0.0%	164	43.5%	
Mensajería (ej. Chats, WhatsApp)	36	14.6%	19	14.7%	0	0.0%	55	14.6%	
Páginas de Internet	56	22.7%	25	19.4%	1	100.0%	82	21.8%	
Televisión local	73	29.6%	42	32.6%	1	100.0%	116	30.8%	
Televisión por cable	19	7.7%	10	7.8%	1	100.0%	30	8.0%	
Radio	37	15.0%	23	17.8%	0	0.0%	60	15.9%	
Billboards o letreros	10	4.0%	4	3.1%	0	0.0%	14	3.7%	
Otro	22	8.9%	5	3.9%	0	0.0%	27	7.2%	
Ninguno	1	0.4%	3	2.3%	0	0.0%	4	1.1%	
No sabe / No indica	1	0.4%	3	2.3%	0	0.0%	4	1.1%	
<b>Total</b>	<b>247</b>	<b>-</b>	<b>129</b>	<b>-</b>	<b>1</b>	<b>-</b>	<b>377</b>	<b>178%</b>	

Nota: La base numérica de esta tabla está compuesta por las 377 personas que participan en la encuesta. Al ser una pregunta de respuestas múltiples, se realiza un conteo independiente para cada una de las respuestas mencionadas y la suma de porcentos puede ser distinta a al 100%. Esta tabla incluye las respuestas más mencionadas.

<b>Medios a los cuales les dedicand tiempo en una semana típica &amp; Edad</b>					
	<b>n</b>	<b>Average</b>	<b>Median</b>	<b>Minimum</b>	<b>Maximum</b>
Prensa escrita	34	38	36	20	56
Prensa digital	75	37	36	23	54
Redes sociales	156	37	36	23	66
Mensajería (ej. Chats, WhatsApp)	53	38	36	20	71
Páginas de Internet	80	38	37	25	63
Televisión local	114	41	42	20	68
Televisión por cable	30	40	39	21	57
Radio	59	41	39	21	57
Billboards o letreros	14	40	39	32	52
Otros	25	37	36	27	55
Ninguno	3	36	37	32	40
No sabe / No indica	4	43	43	38	48
<b>Total</b>	<b>363</b>	<b>39</b>	<b>37</b>	<b>20</b>	<b>70</b>

Nota: La base numérica de esta tabla está compuesta por las 363 personas que participan en la encuesta e indicaron su edad.



¿A cuáles de los siguientes medios dedica tiempo en una semana típica? & Grado académico completado

	Prensa escrita		Prensa digital		Redes sociales		Mensajería (ej. Chats, WhatsApp)		Páginas de Internet		Televisión local		Televisión por cable		Radio		Billboards o letreros		Otros		Ninguno		No	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	
Octavo o menos	1	2.8%	2	2.6%	1	0.6%	0	0.0%	0	0.0%	4	3.4%	1	3.3%	1	1.7%	0	0.0%	0	0.0%	0	0.0%	0	0
Grado de escuela superior	2	5.6%	1	1.3%	7	4.3%	2	3.6%	1	1.2%	7	6.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0
Diploma de escuela superior	8	22.2%	12	15.4%	22	13.4%	17	30.9%	5	18.3%	8	15.5%	6	20.0%	7	11.7%	1	7.1%	3	11.1%	0	0.0%	1	1
Años de universidad	3	8.3%	7	9.0%	26	15.9%	6	10.9%	5	18.3%	5	12.9%	3	10.0%	10	16.7%	4	28.6%	0	0.0%	2	50.0%	1	1
Grado asociado	7	19.4%	16	20.5%	36	22.0%	12	21.8%	5	18.3%	4	20.7%	6	20.0%	16	26.7%	2	14.3%	1	40.7%	0	0.0%	1	1
Bachillerato	9	25.0%	31	39.7%	52	31.7%	15	27.3%	7	32.9%	4	34.5%	9	30.0%	20	33.3%	6	42.9%	1	40.7%	2	50.0%	0	0
Maestría	5	13.9%	7	9.0%	11	6.7%	2	3.6%	6	7.3%	7	6.0%	5	16.7%	4	6.7%	1	7.1%	1	3.7%	0	0.0%	1	1
Doctorado o grado profesional	0	0.0%	2	2.6%	5	3.0%	0	0.0%	1	1.2%	1	0.9%	0	0.0%	0	0.0%	0	0.0%	1	3.7%	0	0.0%	0	0
No sabe / No indica	1	2.8%	0	0.0%	4	2.4%	1	1.8%	2	2.4%	0	0.0%	0	0.0%	2	3.3%	0	0.0%	0	0.0%	0	0.0%	0	0
<b>Total</b>	<b>36</b>	<b>100.0%</b>	<b>78</b>	<b>100.0%</b>	<b>164</b>	<b>100.0%</b>	<b>55</b>	<b>100.0%</b>	<b>28</b>	<b>100.0%</b>	<b>16</b>	<b>100.0%</b>	<b>30</b>	<b>100.0%</b>	<b>60</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>7</b>	<b>100.0%</b>	<b>4</b>	<b>100.0%</b>	<b>4</b>	<b>4</b>

¿A cuáles de los siguientes medios dedica tiempo en una semana típica? & Ocupación

	Prensa escrita		Prensa digital		Redes sociales		Mensajería (ej. Chats, WhatsApp)		Páginas de Internet		Televisión local		Televisión por cable		Radio		Billboards o letreros	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Trabaja para la empresa privada	6	16.7%	8	10.3%	17	10.4%	5	9.1%	9	11.0%	14	12.1%	2	6.7%	9	15.0%	4	25.0%
Tiene negocio propio o trabaja por su cuenta	17	47.2%	35	44.9%	83	50.6%	25	45.5%	34	41.5%	40	34.5%	16	53.3%	28	46.7%	7	43.8%
Desempleado	8	22.2%	16	20.5%	29	17.7%	14	25.5%	21	25.6%	32	27.6%	10	33.3%	16	26.7%	2	12.5%
Trabaja para el gobierno	1	2.8%	5	6.4%	13	7.9%	1	1.8%	2	2.4%	8	6.9%	1	3.3%	3	5.0%	2	12.5%
Estudia	6	16.7%	16	20.5%	29	17.7%	10	18.2%	20	24.4%	24	20.7%	7	23.3%	8	13.3%	1	6.3%
Retirado o incapacitado	3	8.3%	2	2.6%	4	2.4%	2	3.6%	2	2.4%	10	8.6%	0	0.0%	2	3.3%	0	0.0%
No indica	0	0.0%	2	2.6%	4	2.4%	0	0.0%	1	1.2%	1	0.9%	0	0.0%	0	0.0%	0	0.0%
<b>Total</b>	<b>36</b>	<b>-</b>	<b>78</b>	<b>-</b>	<b>164</b>	<b>-</b>	<b>55</b>	<b>-</b>	<b>82</b>	<b>-</b>	<b>116</b>	<b>-</b>	<b>30</b>	<b>-</b>	<b>60</b>	<b>-</b>	<b>16</b>	<b>-</b>

¿A cuáles de los siguientes medios dedica tiempo en una semana típica? & Grad

	Prensa escrita		Prensa digital		Redes sociales		Mensajería (ej. Chats, WhatsApp)		Páginas de Internet		Televisión local		Televisión por cable	
	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%	Freq.	%
Menos de \$10,000	7	19.4%	11	14.1%	35	21.3%	6	10.9%	15	18.3%	22	19.0%	4	13.3%
De \$10,000 a \$25,000	8	22.2%	22	28.2%	38	23.2%	21	38.2%	23	28.0%	28	24.1%	5	16.7%
De \$25,001 a \$50,000	5	13.9%	20	25.6%	39	23.8%	13	23.6%	18	22.0%	31	26.7%	7	23.3%
De \$50,001 a \$75,000	10	27.8%	12	15.4%	24	14.6%	7	12.7%	14	17.1%	18	15.5%	8	26.7%
De \$75,001 a \$112,500	1	2.8%	3	3.8%	2	1.2%	1	1.8%	1	1.2%	3	2.6%	1	3.3%
De \$112,501 a \$150,000	0	0.0%	0	0.0%	3	1.8%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Más de \$150,000	0	0.0%	1	1.3%	3	1.8%	0	0.0%	1	1.2%	0	0.0%	0	0.0%
No sabe / No indica	5	13.9%	9	11.5%	20	12.2%	7	12.7%	10	12.2%	14	12.1%	5	16.7%
<b>Total</b>	<b>36</b>	<b>100.0%</b>	<b>78</b>	<b>100.0%</b>	<b>164</b>	<b>100.0%</b>	<b>55</b>	<b>100.0%</b>	<b>82</b>	<b>100.0%</b>	<b>116</b>	<b>100.0%</b>	<b>30</b>	<b>100.0%</b>

Nota: La base numérica de esta tabla está compuesta por las 377 personas que participan en la encuesta. Al ser una pregunta de respuestas múltiples, se realiza una distinta a al 100%. Esta tabla incluye las respuestas más mencionadas.